

UNTERRICHT

Kurs20 (20 Stunden/Woche) Eine 4. Woche gratis für jede 3 bezahlte Wochen.

Wochen	1	2	Zahle 3, erhalte 4	Zahle 4, erhalte 5	Zahle 5, erhalte 6	Zahle 6, erhalte 8	Zahle 7, erhalte 9	Zahle 8, erhalte 10	Zahle 9, erhalte 12	Zahle 10, erhalte 13	Zahle 11, erhalte 14	Zahle 12, erhalte 16
€												

Kurs25 (25 Stunden/Woche)

Wochen	1	2	3	4	5	6	7	8	9	10	11	12
€												
Lehrer												
€												
PC												

Kurs30 (30 Stunden/Woche) Bildungsurlaub

Wochen	1	2	3	4	5	6	7	8	9	10	11	12
€												
Lehrer												
€												
PC												

Extrastunden für Schüler des Kurs20

Wochen	1			2			3			4			5			6		
Stunden	5	10	20	5	10	20	5	10	20	5	10	20	5	10	20	5	10	20
€																		

Privatkurs

Wochen	1			2			3			4			5			6		
Stunden	10	15	20	10	15	20	10	15	20	10	15	20	10	15	20	10	15	20
€																		
Vorm.																		
€																		
Nachm.																		

Semiprivate course

Wochen	1			2			3			4			5			6		
Stunden	10	15	20	10	15	20	10	15	20	10	15	20	10	15	20	10	15	20
€																		

UNTERKUNFT

Mit private Bad, TV, WiFi und Tresor.
Nicht-Raucherzimmer

Inbegriffen: Bed & Breakfast (optionale Halbpension), ein Kaffee in der Pause, 50% Ermäßigung im wöchentlicher Ausflug, Online-Kurs (Niveaus A1 und A2) vom Zahlungsdatum bis zum Kursbeginn, Grammatikbuch, Bescheinigung oder Diplom.

	Einzelzimmer		Geteiltes Zimmer		Doppelzimmer zur Alleinbelegung		Doppelzimmer für 2 Personen	
	<u>B&B</u>	<u>HB</u>	<u>B&B</u>	<u>HB</u>	<u>B&B</u>	<u>HB</u>	<u>B&B</u>	<u>HB</u>
1 Woche:								
2 Wochen:								
Zahle 3, erhalte 4 Wochen:								
Zahle 4, erhalte 5 Wochen:								
Zahle 5, erhalte 6 Wochen:								
Zahle 6, erhalte 8 Wochen:								
Zahle 7, erhalte 9 Wochen:								
Zahle 8, erhalte 10 Wochen:								
Zahle 9, erhalte 12 Wochen:								
Zahle 10, erhalte 13 Wochen:								
Zahle 11, erhalte 14 Wochen:								
Zahle 12, erhalte 16 Wochen:								
Zahle 13, erhalte 17 Wochen:								
Zahle 14, erhalte 18 Wochen:								
Zahle 15, erhalte 20 Wochen:								
Zahle 16, erhalte 21 Wochen:								
Zahle 17, erhalte 22 Wochen:								
Zahle 18, erhalte 24 Wochen:								
Zahle 19, erhalte 25 Wochen:								
Zahle 20, erhalte 26 Wochen:								

Weitere Dienste:

Flughafen-Transfer:	einmal:	00 €
	zweimal:	00 €
Einziges Essen:		00 €
Pack von 5 Mahlzeiten an Klassentagen x 9 €:		00 €
Pack von 7 Mahlzeiten in einer Woche x 8 €:.....		00 €
Unterrichtsmaterial pro Niveau (Lehrbuch 25 € + Übungsheft 6 €)::		00 €
Bescheinigung/Diplom:		00 €
Ausflug		00 €
Wäsche waschen (5 Kg):		00 €
Extra Reinigung des Zimmers + Wechsel der Bettwäsche und Handtücher:		00 €

General terms and conditions

1. This agreement is legally binding once the centre has received a student's signed enrolment form, either online or in writing, and implies full acceptance of these general terms and conditions. Likewise, the agreement is legally binding if the inscription is made by telephone, once the data of the reservation have been taken and the Zahlement (deposit or total Zahlement) has been received.
2. This contract is available to the public at <http://www.en.grancanariaschool.com/contract.php>
3. The total amount of the course (and accommodation) must be paid in advance. The student will then receive the confirmation of his/her reservation request and an invoice. If Zahlement of the total amount is not made within two Wochen from the date of sending the reservation request, it will be deemed cancelled.
4. A paid course/accommodation or part of it is not transferable to another person.
5. Minimum age to participate in a group course: 16 years. Minimum age to occupy a room in our accommodation: 18 years or younger accompanied by a responsible adult.
6. Course20 (Standard course) is offered from Monday to Friday from 9.00 to 13.00. Classes pertaining to bank holidays are made-up during the same week. Classes lost by the student are not made-up or refunded.
7. The maximum number of participants per group is 14.
8. From A1 to B2, a complete level lasts between 4 and 5 Wochen. The C1 level consists of two blocks of 4 to 5 Wochen each and is only given from October to March.
9. A class session lasts 50 minutes. Classes are taught in Spanish only.
10. LEVEL ASSIGNMENT: The distribution of the students in the different levels is the responsibility of the centre and is based on strictly academic criteria. After the initial level test, interview and language needs of the student, the decision will be taken to locate him/her in the most appropriate level.
11. CHANGES OF LEVEL: A student may request a change of level, but the change will be possible only with the prior consent of his/her teacher and the academic coordinator. In case the teacher and the academic coordinator consider that the linguistic competence of the student is not sufficient to step up to the next level, a proof of access to the higher level will be required that proves the real capacity of production and understanding of the student in that level.
12. Only students of the group courses can hire *Extra Lessons*.
13. Starting dates for beginners in the Course20 (groups): the 1st Monday of the month throughout the year.
14. Rooms are given clean and re-cleaned on the 8th or 9th day. Bed linen and towels are included and changed with each cleaning of the room. The cleaning of the apartment with kitchen is not included. The client can ask for an extra cleaning with change of bed linen and towels against Zahlement. We perform washing (not ironing) of your personal clothing against Zahlement.
15. Accommodation includes breakfast on school days (not for the apartment with kitchen). Half board is optional: lunch on school days and dinner only on weekends and holidays.
16. The price of the course includes:
 - Initial level test;
 - Tutoring and academic counselling;
 - Free internet access via WiFi;
 - Personalized attention and information;
 - Discount on car rental;
 - Discount on surf courses;
17. The price of the course does not include: tuition material, certifications and diplomas.
18. Included in the accommodation price when booked for at least 7 nights:
 - Free grammar book;
 - A break coffee or fruit on school days;
 - 50% discount on the weekly excursion;
 - Free use of a bodyboard (with deposit);
 - Access to our online course (levels A1 and A2) from the date of Zahlement until the beginning of the course;
 - Certificate/Diploma.
19. Students up to 25 years of age can book a shared room. Students can book double rooms in the company of people who do not attend a course.

20. Accommodation Zahlement is made for full Wochen starting on Saturday/Sunday at 12 noon. Rooms must be vacated on Saturday/Sunday before 10:00 h.
21. Smoking is not allowed in the school or in the accommodation. Animals are not allowed.

22. CANCELLATIONS: For cancellations arriving 20 days before the start of the course, the school reimburses the amount paid for classes and accommodation less 10%. If the cancellation arrives later, the school reimburses the amount paid less 20%. No cancellations will be admitted if submitted after 4:00 pm (GMT or CET-1) of our last working day prior to the starting date of the course or arrival at the accommodation.

Private lessons will only be rescheduled with 24 hours' notice, otherwise they will be lost. Teachers' waiting time is 20 minutes; after that all classes scheduled for that day are lost.

For long stays in our accommodation, the student can make changes or cancellations for the following month and claim a refund as long as he/she gives notice until the 15th day of the month prior to that change or cancellation. Of all the amounts that are returned, 20% will be deducted for administrative expenses.

23. CERTIFICATE OF ATTENDANCE OR DIPLOMAS: The Diploma may be issued at the end of the corresponding level. The Certificate of Attendance can be issued at any time, but only to students with at least 85% attendance. Our diploma / certificate is not an official document, according to the legislation that regulates non-accredited education.
24. PROTECTION OF PERSONAL DATA AND IMAGE RIGHTS: the student, by accepting this contract, gives consent for his/her personal data submitted in the booking process to be included in a file owned by Gran Canaria School of Languages, SLU and processed under the Personal Data Protection Act 15/1997 for the purposes of carrying out the academic, economic and administrative management of the student, necessary for the organization and development of the training activity of Gran Canaria School of Languages.

During the time that the student is enrolled in the centre, images of the students can be captured and used in the composition of graphic or video files prepared to inform or publicize activities organized by the centre. Dissemination can be done through publications on paper or the inclusion on the website www.grancanariaschool.com, social networks, as well as by publication in information leaflets owned by Gran Canaria School SLU. The treatment of student images is carried out in accordance with Organic Law 1/1982, of May 5, on civil protection of the right to honour, personal and family privacy, and the image itself, eliminating any captures or filming that might violate these fundamental rights. The images are not used for purposes other than those expressed and may be transferred to third parties for promotional or advertising purposes.

When registering, the student expresses his / her consent for Gran Canaria School of Languages to make photographs and videos showing and using images taken by the students during the classes and activities of the school in which they appear for promotional purposes. The denial of this permit must be communicated in advance by one of two options:

- Option 1: Students will be provided with a document upon request.
- Option 2: sending a letter addressed to the centre, Gran Canaria School of Languages, Calle Dr. Grau Bassas 27, 35007 Las Palmas de Gran Canaria, SPAIN, or via email to office@grancanariaschool.com

25. STANDARDS OF BEHAVIOR AND COEXISTENCE: Students are expected to behave appropriately and respect their peers and staff at our school. Inappropriate or offensive behaviour towards others or class attendance in drunkenness or under the influence of drugs will not be accepted.

If a student behaves improperly with a classmate, teacher or staff member, he or she will receive a verbal notice from Gran Canaria School of Languages and will be informed in writing of the consequences of his / her performance, in order to correct his / her behaviour. If this does not happen after this first warning, the expulsion process may be initiated by the school, if necessary and according to the current legality. In case of violent acts, serious alteration of the order or threats to the physical integrity of other persons, the expulsion will be immediate.

Gran Canaria School of Languages reserves the right to expel the student, both from the school and from its accommodation, in case of breach of any of the legal conditions, serious disciplinary infractions or acts of violence towards other students, teachers or staff of the centre. Expulsion of a student implies loss of the right to financial compensation and exempts the school from any additional obligation. All expenses (indemnities, fines, etc.) caused by breach of the law will be borne by the student and in the case of minors, their parents or legal guardians.

26. CLAIMS AND CONFLICT RESOLUTION: we have the necessary management procedures so that any problems that may arise during the student's stay are resolved as soon as possible. In all cases, the student must communicate his/her complaints in writing and the school will respond verbally and also in writing, proposing the best options for the resolution of the complaint.

No claim or complaint made after the end of the stay that has not been brought to the attention of the school in writing during the course will not be accepted.

In case of not reaching a full agreement between both parties, the school makes available to its customers the complaint sheets conforming to the official model. For any dispute arising from the interpretation or fulfilment of this contract, the school is submitted expressly to the arbitration system of consumption, through the corresponding Consumer Arbitration Board.

The Spanish law applies to all relations between the student and the centre and / or between contractors of services with the centre, and all parties will submit to the jurisdiction of the Courts and Tribunals of Las Palmas de Gran Canaria.